



Volunteer Involvement Policy

Registered Charity No. 20154240

Version: 2024-01-29

Volunteer Involvement:

Orientation and Training: Provide comprehensive orientation and training to all volunteers, ensuring they understand their roles, responsibilities, and the values of the charity.

Support and Supervision: Assign a dedicated supervisor to provide ongoing support, guidance, and feedback to volunteers.

Recognition: Regularly acknowledge and celebrate the contributions of volunteers to the charity's mission.

Problem Resolution:

Reporting Issues: Encourage volunteers to report any problems or concerns to their supervisor or a designated contact person as soon as they arise.

Investigation: Commit to a timely and fair investigation of reported issues, maintaining confidentiality throughout the process.

Resolution: Strive for a constructive resolution that respects the interests of both the charity and the volunteer, providing clear communication throughout the process.

Summary:

This policy aims to foster a positive, inclusive, and productive environment for volunteers while ensuring mechanisms are in place to address and resolve problems efficiently.