

# National Coagulation Centre

## What we do

The National Coagulation Centre (NCC) offers a service to patients with a wide range of bleeding and clotting disorders on an in-patient and outpatient basis, including investigation, diagnosis, long-term management and family screening.

The NCC provides comprehensive care with a multidisciplinary approach involving nursing, physiotherapy, social work, clinical psychology and dentistry as well as running specialist combined clinics in orthopaedic surgery and infectious diseases.

The NCC is a designated European Haemophilia Comprehensive Care Centre (<http://www.euhanet.org>).

Please note the following changes to our service contact details at the NCC

## For patients with a bleeding disorder

### For Non Clinical Queries

For queries in relation to non-clinical requests: appointments, documentation request

**Monday- Friday 08:30-17:00**

**Please call 01-4162141/(01) 4162142**

**Fax:** (01) 410 3570

**Email:** [ncc@stjames.ie](mailto:ncc@stjames.ie)

#### Postal address:

National Coagulation Centre,  
St James's Hospital,  
James's Street  
Dublin 8  
D08 A978

### Non Urgent Clinical Queries

For non-urgent, clinical queries in relation to upcoming procedures, treatment queries...

**Monday-Friday 08:00-17:00**

Please call the nurse on 01-4103130 (please leave a message with your name, hospital number, contact details and information in relation to your query and a nurse will return your call), alternatively,

Please send an email to [ncc@stjames.ie](mailto:ncc@stjames.ie) and your email will be responded to in a timely way.

### Emergency Contact Details for Patients with a Bleeding Disorder

**Monday to Friday 08:00-17:00**

For Emergency/urgent calls in relation to an active bleed or possible bleed or an urgent unplanned procedure please call 01-4103000 and ask for bleep 721

**Out of hours 17:00hrs-08:00hrs Monday-Friday, at the weekend and bank holidays**

Please call St James's Hospital switchboard on 01-4103000 and ask for the Haematology SHO "on call"

**If you have a bleeding disorder and happen to attend an ED or another hospital for treatment:**

Show your bleeding disorders card to the treating doctor or nurse.

If you don't have your card with you, identify that you have a bleeding disorder to the healthcare professional.

If possible you or a relative should phone the NCC to inform us of your admission/treatment in ED or in another hospital.

**If you are a medical professional in another site and have been informed by one of our patients that they have a bleeding disorder please:**

There is 24 hour cover by a Consultant Haematologist covering the Coagulation service in St. James's Hospital.

**Monday to Friday 08:00-17:00**

Please contact the team on 01-4103000 and ask for bleep 721, or any of the numbers above.

**Out of hours 17:00hrs-08:00hrs Monday-Friday, at the weekend and bank holidays**

Please call St James's Hospital switchboard on 01-4103000 and ask for the Haematology SHO "on call".

### **Appointment Instructions**

All referrals are triaged by the Consultant within 5 working days of receipt. Triaged referrals are categorised as either Urgent or Routine  
The patient will be contacted with an appointment letter and map of our exact location.  
All clinics are Consultant led. All patients receive an appointment reminder by text message, if a mobile phone number has been provided.  
All return appointments are made at reception before the patient leaves the Centre.  
Rescheduled or cancelled appointments can be arranged by phoning the Centre.  
If you do not attend your appointment without informing the Centre, you will not be routinely offered a new appointment.

### **For patients who attend the Anticoagulation Service**

#### **For Non Clinical Queries**

For queries in relation to non- clinical requests: appointments, documentation requests....

#### **Monday- Friday 08:30-17:00**

Please call 01-4162637

**Fax:** (01) 410 3570

**Email:** [ncc@stjames.ie](mailto:ncc@stjames.ie)

#### **Postal address:**

National Coagulation Centre,  
St James's Hospital,  
James's Street  
Dublin 8  
D08 A978

#### **Non Urgent Clinical Queries**

For non- urgent, clinical queries in relation to upcoming procedures, treatment queries...

#### **Monday-Friday 08:00-17:00**

Please call the nurse on 01-4284403 (please leave a message with your name, hospital number or date of birth, contact details and information in relation to your query and a nurse will return your call)

#### **For Urgent Care**

**In the event of an emergency please go to your nearest emergency department without delay.**

#### **Referral Procedures**

Patient referral letters can be forwarded by [www.healthlink.ie](http://www.healthlink.ie) , post, fax or e-mail to the Centre.

Queries are taken by phone to members of the Medical and Nursing Team.

**Phone No:** 01 416 2141 / 2142

**e-mail:** [ncc@stjames.ie](mailto:ncc@stjames.ie)

**Fax:** 01 410 3570

Referrals for **Anticoagulation Clinic** from external institutions, please contact the Anticoagulation Clinic directly on the below numbers.

**Phone No:** 01 428 4403

**Fax:** 01 410 3556

## Referral Methods

Specialty	Day	Location	Consultant / Contact Details
Physiotherapy	By appointment only	NCC	Sheila Roche / Mark McGowan
Clinical Psychologist	Referral by NCC Consultant only	NCC	Patricia Byrne
Anticoagulation Clinic	Referral via EPR, St James's Hospital/GP Referral	Main OPD Department	Dr. Saad Ahmed
Self Testing INR Monitoring	Referral via Anticoagulation Clinic	NCC	Dr. Saad Ahmed
DOAC Clinic	Referral via EPR, St James's Hospital	NCC	Dr. Saad Ahmed

## Staff Member Contact Details

Title	Name	Phone	Email
National Director Consultant Haematologist	Dr. Niamh O Connell	(01) 410 3521 Fax: (01) 410 3570	<a href="mailto:ncc@stjames.ie">ncc@stjames.ie</a>
Consultant Haematologist	Dr. Saad Ahmed	(01) 410 3522 Fax: (01) 410 3570	<a href="mailto:ncc@stjames.ie">ncc@stjames.ie</a>
Consultant Haematologist	Prof. James O Donnell	(01) 425 4348 Fax: (01) 410 3570	<a href="mailto:ncc@stjames.ie">ncc@stjames.ie</a>
Consultant Haematologist	Dr. Kevin Ryan	(01) 416 2014 Fax: (01) 410 3570	<a href="mailto:ncc@stjames.ie">ncc@stjames.ie</a>
Consultant in Special Dentistry	Dr. Alison Dougall	(01) 428 4641 Fax: (01) 410 3570	<a href="mailto:ncc dental@stjames.ie">ncc dental@stjames.ie</a>

<b>Title</b>	<b>Name</b>	<b>Phone</b>	<b>Email</b>
Secretary to Prof. James O'Donnell/ Dr Saad Ahmed	Lisa O'Donohoe	(01) 428 4348	<a href="mailto:lodonohoe@stjames.ie">lodonohoe@stjames.ie</a>
Secretary to Dr. Niamh O'Connell	Anna Mc Sweeney	(01) 410 3521	<a href="mailto:AMcSweeney@stjames.ie">AMcSweeney@stjames.ie</a>
Secretary to Dr. Kevin Ryan	Karen Blood	(01) 416 2041	<a href="mailto:kblood@stjames.ie">kblood@stjames.ie</a>
Clinical Nurse Manager III	Julie Benson	(01) 428 4638	<a href="mailto:jbenson@stjames.ie">jbenson@stjames.ie</a>
Centre Manager	Deirdre Walsh	(01) 428 4649	<a href="mailto:dmwalsh@stjames.ie">dmwalsh@stjames.ie</a>
Data Manager	Rachel Bird	(01) 410 3516	<a href="mailto:rbird@stjames.ie">rbird@stjames.ie</a>
Advanced Nurse Practitioner	Niamh Larkin	087 901 0301	<a href="mailto:nlarkin@stjames.ie">nlarkin@stjames.ie</a>
National Co-Ordinator for Coagulation Factor Concentrates	Evelyn Singleton	(01) 410 3518 bleep 268	<a href="mailto:esingleton@stjames.ie">esingleton@stjames.ie</a>
Quality Assurance Officer	Catherine Buckley	(01) 428 4651	<a href="mailto:catbuckley@stjames.ie">catbuckley@stjames.ie</a>
Psychologist	Patricia Byrne	(01) 416 2141	<a href="mailto:pbyrne@stjames.ie">pbyrne@stjames.ie</a>
Social Worker	Gloria Rooney	(01) 416 2141 bleep 106	<a href="mailto:grooney@stjames.ie">grooney@stjames.ie</a>
Physiotherapy	Sheila Roche / Mark Mc Gowan	(01) 416 2503 bleep 774	<a href="mailto:sroche@stjames.ie">sroche@stjames.ie</a> / <a href="mailto:mmcgowan@stjames.ie">mmcgowan@stjames.ie</a>
Principal Molecular Biologist	Mr. Brendan Mullaney	(01) 428 4640	<a href="mailto:BMullaney@stjames.ie">BMullaney@stjames.ie</a>

Title	Name	Phone	Email
Chief Medical Scientist Coagulation Laboratory	Mary Byrne	(01) 428 4346	<a href="mailto:mbyrne@stjames.ie">mbyrne@stjames.ie</a>
Anticoagulation Clinic	Nursing Staff	(01) 428 4403	<a href="mailto:anticoagulation@STJAMES.IE">anticoagulation@STJAMES.IE</a>

## Consultants

Consultant	Speciality (directorate)	Email	Telephone & fax
<b>Dr. Niamh O Connell</b>	National Director/ Consultant Haematologist (HOPE)	<a href="mailto:ncc@stjames.ie">ncc@stjames.ie</a>	Tel: (01) 410 3522 Fax: (01) 410 3570
	<b>Nurse liaison:</b> NCC Nursing Team	<a href="mailto:ncc@stjames.ie">ncc@stjames.ie</a>	Tel: (01) 428 4637 / (01) 416 2179
<b>Prof. J. O Donnell</b>	Consultant Haematologist (HOPE)	<a href="mailto:ncc@stjames.ie">ncc@stjames.ie</a>	Tel: (01) 428 4348 Fax: (01) 410 3570
	<b>Nurse liaison:</b> NCC Nursing Team	<a href="mailto:ncc@stjames.ie">ncc@stjames.ie</a>	Tel: (01) 428 4637 / (01) 416 2179
<b>Dr. Kevin Ryan</b>	Consultant Haematologist (HOPE)	<a href="mailto:ncc@stjames.ie">ncc@stjames.ie</a>	Tel: (01) 416 2014 Fax: (01) 410 3570
	<b>Nurse liaison:</b> NCC Nursing Team	<a href="mailto:ncc@stjames.ie">ncc@stjames.ie</a>	Tel: (01) 428 4637 / (01) 416 2179
<b>Dr. Saad Ahmed</b>	Consultant Haematologist (HOPE)		Tel: Fax: 01 410 3570
	<b>Nurse liaison:</b> NCC Nursing Team	<a href="mailto:ncc@stjames.ie">ncc@stjames.ie</a>	Tel: 01 428 4348

## National Coagulation Centre Clinics

Specialty	Day	Location	Consultant/Contact details
<b>Reception</b>		01 416 2141/ 416 2142	
Haemostasis & Thrombosis	Monday 10.30 - 14.00	<a href="#">NCC</a>	<a href="#">Prof. J O Donnell</a> / Dr Saad Ahmed

Specialty	Day	Location	Consultant/Contact details
Haemostasis & Thrombosis	Tuesday 10.30 - 14.00	<a href="#">NCC</a>	<a href="#">Dr. Kevin Ryan</a>
Haemostasis & Thrombosis	Thursday 10.30 - 14.00	<a href="#">NCC</a>	<a href="#">Dr. Niamh O Connell</a>
Haemophilia	Wednesday 14.00 - 16.00	<a href="#">NCC</a>	<a href="#">Dr. N O Connell</a> / <a href="#">Prof. J O Donnell</a> / <a href="#">Dr. K. Ryan</a> / Dr Saad Ahmed
Transition Clinic	1st Wednesday of every month - 10.00-11.45	<a href="#">NCC</a>	<a href="#">Dr Kevin Ryan</a> , <a href="#">Dr Niamh O Connell</a>
Nurse Led Clinic	Tuesday 10.30-13.00	<a href="#">NCC</a>	<a href="#">Dr Kevin Ryan</a> , / Shona Brady CNS
Dental Clinic	Wednesday (all day) Thursday am	<a href="#">NCC</a>	Dr. Alison Dougall
Orthopaedic Clinic	3rd Wednesday of every month	<a href="#">NCC</a>	<a href="#">Mr. Niall Hogan</a> / <a href="#">Mr. Tom McCarthy</a>
Co-Infection Clinic	4th Wednesday of every 2nd month	<a href="#">NCC</a>	<a href="#">Prof Colm Bergin</a>
Coagulation Blood Tests	Every day 08.30-15.30	<a href="#">NCC</a>	Nursing Team
Carrier Testing Clinics	Contact Centre for appointment	<a href="#">NCC</a>	Janet Cleary CNS
Medical Social Work	By appointment only	<a href="#">NCC</a>	Gloria Rooney

## **Useful Documents**

[Patient Information Leaflet](#)

[Data Protection Privacy Policy](#)

[Map to the National Coagulation Centre](#)

## **Mental Health and Wellbeing**

[Grounding Techniques](#)

[Guide to Living with Worry and Anxiety Amidst Global Uncertainty](#)

[Living Well with a Bleeding or Coagulation Disorder: Managing Anxiety](#)

[Controlling your Stress - Steps - Greater Glasgow and Clyde NHS Trust](#)

[Cultivating Resilience](#)

## **Physical Exercise**

[Physical Activity Wellbeing Webinar](#)

## **Support Services**

[Bereavement Support Line Info](#)

[CoVid 19 Support Services contact details](#)

[DCC ALONE COVID Support Initiative](#)

[HSE Counselling Services](#)

[The role of the Medical Social Worker](#)